



Warranty statement

1. Warranty statement

Die SW-Motech GmbH & Co. KG grants a durability guarantee for products from the date of purchase on 01/01/2020 under the following conditions and to the extent described below.

We guarantee the buyer the faultless durability of our products.

The guarantee only applies to goods purchased from SW-MOTECH GmbH & Co. KG directly or from an authorized dealer.

The guarantee can only be invoked if the product was used in a normal and proper manner.

The guarantee only applies to Germany, France, Austria, Spain and Italy.

We grant the durability guarantee for a period of five years from the date of purchase for items purchased from SW-MOTECH GmbH & Co. KG were purchased directly and for a period of three years from the date of purchase for items purchased from a SW-MOTECH GmbH & Co. KG were bought.

2. Warranty service

The guarantee provided by SW-MOTECH GmbH & Co. KG consists exclusively in the fact that in the event of a defect occurring within the warranty period, we will, at our discretion, repair the product free of charge for the purchaser or replace it with a corresponding or similar and equivalent product free of charge.

Costs and expenses incurred by the purchaser for assembly, transport, dispatch and failure are not covered. In addition, any consequential costs, consequential losses and damages are excluded from the warranty.

The purchaser can exercise the rights arising from this guarantee by notifying SW-MOTECH GmbH & Co. KG or the authorized dealer within the warranty period.

The defective purchased item must be sent or handed over to the seller in a complete and cleaned condition. The buyer must provide proof that the defect occurred within the warranty period. This proof can specifically be provided by presenting the proof of purchase.

3. Warranty exclusion

The warranty is expressly excluded in the following cases:

- Damage due to improper assembly or handling
- Damage due to inadequate care and maintenance
- Damage due to wear or overload
- Damage due to falls, accidents or mechanical damage
- Articles no longer in their original condition
- Damage caused by the addition to or modification of parts not supplied by SW-MOTECH GmbH & Co. KG
- Corrosion due to damaged surfaces/coatings
- Bleaching of colours and surfaces (fading)

The following products are expressly excluded from warranty:

- B-stock
- Seat cushions, rubber parts, luggage nets
- Locks and keys
- Clasps and fastening straps, zippers
- Products from other manufacturers
- Electrical/electronic components

4. Legal rights

In addition to and alongside the rights arising from this guarantee declaration, the purchaser is entitled to the applicable legal warranty rights. The legal warranty rights are not limited by this guarantee declaration.