



Extended warranty coverage

Claims related to the "**extended warranty**" are only applicable to products purchased directly from SW-MOTECH GmbH & Co. KG no later than January 1st, 2020.

The "**extended warranty**" is valid for three (3) years for direct purchases from SW-MOTECH GmbH & Co. KG and one (1) year for purchases from authorized dealers beyond the statutory period.

Validity of the "extended warranty"

- Only the version of the "**extended warranty**" valid at the time of purchase shall apply.
- The "extended warranty" applies exclusively to products purchased from SW-MOTECH GmbH & Co. KG directly or from an authorized dealer.
- In general, an inquiry regarding warranty claims must be directed to the seller.
- SW-MOTECH GmbH & Co. KG has the right to decide how they will handle the claim (repair, upgrade, replacement and, if necessary, refund of the purchase price).
- Any warranty services do not alter the original warranty period.
- Claims under the "**extended warranty**" may only be made for normal types of use.
- In the event of a recognized warranty claim, costs for assembly, transport and breakdown shall not be assumed. In addition, subsequent costs, compensation and consequential damages are excluded under the statutory warranty. The statutory provisions apply within the first two years.
- The "**extended warranty**" is valid for Germany, France, Austria, Spain and Italy.
- Warranty claims must be communicated to the seller immediately after the defect has occurred.
- The components are to be returned or handed over to the seller clean and intact.

Exceptions to the "extended warranty"

- Damage due to improper assembly or handling
- Damage due to inadequate care and maintenance
- Damage due to wear or overload
- Damage due to falls, accidents or mechanical damage
- Articles no longer in their original condition
- Damage caused by the addition or conversion of components not approved by SW-MOTECH GmbH & Co. KG
- Corrosion due to damaged surfaces/coatings
- Bleaching of colours and surfaces (fading)

Products excluded from the "extended warranty"

- Seat conversions, seat cushions, rubber parts, luggage nets
- Locks and keys
- Clasps and fastening straps, zippers
- Products from other manufacturers
- Electrical/electronic components
- B-stock purchases